

General terms of use

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EXPLANATION OF REVOCATION RIGHTS (ONLY FOR CONSUMERS)

RIGHT TO REVOCATION: As a consumer, you may revoke your contractual declaration within 14 days, without providing a reason, in written form, e.g. letter, fax, e-mail, or, if the item was delivered before this period expires, by returning the item. This period commences upon receipt of this explanation in written form, but not before the goods are received by the recipient in the case of the delivery of goods (in the case of recurring deliveries of the same type of goods, not before the receipt of the first partial delivery), in the case of the provision of services, not before the conclusion of the contract, and both for the provision of services and for goods deliveries, not before we have fulfilled our duty to supply information in accordance with PayPal Incorporated condition of services. The right to revocation will be treated as exercised on the date of posting the notice of revocation or the date of dispatching the returned Product.

The revocation must be addressed to:

Dukco Computer, Chemin de Praz-Séchaud 15, CH-1010 Lausanne, Switzerland.

Fax: +41(0)21 652 93 87

E-mail: info@dukcocomputer.com

LEGAL CONSEQUENCES: If you exercise the above right to revocation, each party shall return to the other party the services received under the agreement, including benefits thereof (e.g. interest). If you

are not able to return the Products, in whole or in part, or if the Products are defective, you are required to pay compensation. In the case of the provision of services, this can lead to a situation where you must still fulfill your contractual payment obligations for the period up to the date of revocation. This does not apply to Products, the deterioration of which is due solely to their inspection, as would occur in shops. You may avoid having to pay compensation for Products damaged as a result of their being used as intended, by not making use of the Products as if they were your property and by taking reasonable care of the Products. Items that can be shipped by parcel post are to be returned at our risk. You must bear the costs of returning the Products, if the supplied goods correspond to those ordered and if the price of the items to be returned does not exceed forty (40) euro or, where your order has a higher value, if you have not yet rendered payment or a contractually agreed part payment by the time of revocation. Otherwise, returns are free-of-charge for you. Items that cannot be shipped by parcel post will be collected from you. Obligations to reimburse payments must be met within thirty (30) days. The period commences for you upon dispatch of your declaration of revocation or the item; for us it commences upon receipt of the same.

PLEASE NOTE: In the case of a service, your right to revocation expires prematurely if the contract was completely fulfilled by both parties at your express request before you exercised your right of revocation.

PLEASE NOTE: You have no right to revocation:

- If products have been supplied and you have broken the seal on the data carrier or defected.
- If Products have been supplied that have been manufactured in line with your specifications or personal requirements, or which cannot be returned because of their nature.

END OF EXPLANATION OF REVOCATION RIGHTS